Defacer Eraser®
Graffiti Wipe
multi-surface graffiti remover

OVERVIEW
Defacer Eraser® Graffiti Wipe is an easy-to-use graffiti remover that does not contain methanol, methylene chloride or other halogenated solvents prohibited on many projects.

Low-odor Graffiti Wipe removes a variety of graffiti media, including spray paints and magic markers, from most smooth masonry, split-faced concrete block, wood and metal surfaces.

SPECIFICATIONS
For all PROSOCO product specifications visit www.prosoco.com and click on “SpecBuilder” or “Solution Finder.”

ADVANTAGES
- Removes spray-painted graffiti from a huge variety of masonry and non masonry surfaces.
- Wipes graffiti off many surfaces with just a towel.
- Rinses easily with cold or hot water.
- Excellent chemical assist for cold-water removal of Defacer Eraser® Sacrificial Coating SC-1.
- Will not remove Sure Klean® Weather Seal Blok-Guard® & Graffiti Control coatings.
- Complies with all known VOC regulations.
- Contains readily biodegradable materials.

Limitations
- Efficiency is reduced in cold weather.
- May damage synthetic or reflective glass.

REGULATORY COMPLIANCE
Defacer Eraser® Graffiti Wipe is compliant with all national, state and district VOC regulations.

TYPICAL TECHNICAL DATA

<table>
<thead>
<tr>
<th>FORM</th>
<th>Clear liquid, sweet almond odor</th>
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<tbody>
<tr>
<td>SPECIFIC GRAVITY</td>
<td>1.04</td>
</tr>
<tr>
<td>pH</td>
<td>Not applicable</td>
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<tr>
<td>WT/GAL</td>
<td>8.69 lbs.</td>
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<tr>
<td>ACTIVE CONTENT</td>
<td>Not applicable</td>
</tr>
<tr>
<td>TOTAL SOLIDS</td>
<td>Not applicable</td>
</tr>
<tr>
<td>VOC CONTENT</td>
<td>30% Maximum</td>
</tr>
<tr>
<td>FLASH POINT</td>
<td>&gt;200°F (93°C) ASTM D 3278</td>
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<tr>
<td>FREEZE POINT</td>
<td>Not applicable</td>
</tr>
<tr>
<td>SHELF LIFE</td>
<td>2 years in tightly sealed, unopened container</td>
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</table>
**Graffiti Wipe**

**PREPARATION**
Protect people, vehicles, property, painted surfaces, plants and all surfaces not set for cleaning from product, splash and wind drift. Protect and/or divert pedestrian and auto traffic. Some metal finishes and glass installed in recent years may be damaged by product. Test or protect if necessary. Sure Klean® Strippable Masking is not appropriate for use with this product.

**Surface and Air Temperatures**
Cleaning effectiveness is reduced when surface and air temperatures fall below 50°F (10°C). Do not apply at temperatures below 40°F (4°C). If freezing conditions exist prior to application, let masonry thaw.

**Equipment**
**Smooth Surfaces**
Apply with a clean towel or piece of cloth.

**Rough/Porous Surfaces**
Apply using a brush or low-pressure spray.

Rinse with enough water and pressure to flush spent cleaner and dissolved soiling from the masonry surface and surface pores without damage. Inadequate rinsing leaves residues which may stain the cleaned surface.

Masonry-washing equipment generating 400–1000 psi with a water flow rate of 6–8 gallons per minute is the best water/pressure combination for rinsing porous masonry. Use a 15–45° fan spray tip. Heated water (150–180°F; 65–82°C) may improve cleaning efficiency. Use adjustable equipment for reducing water flow-rates and rinsing pressure as needed for sensitive surfaces.

Rinsing pressures greater than 1000 psi and fan spray tips smaller than 15° may permanently damage sensitive masonry. Water flow rates less than 6 gallons per minute may reduce cleaning productivity and contribute to uneven cleaning results.

**Storage and Handling**
Store in a cool, dry place away from other chemicals. Keep tightly closed when not dispensing. Do not alter or mix with other chemicals.

Published shelf life assumes upright storage of factory sealed containers in a dry place. Maintain temperatures of 45–100°F (7–38°C). Do not double stack pallets. Dispose of unused product and container in accordance with local, state and federal regulations.

**APPLICATION**
Before use, read “Preparation” and “Safety Information.”

**Dilution**
Apply as packaged. Use in concentrate. Do not dilute or alter.

**Typical Coverage Rates**
Coverage varies based on surface texture and porosity. Always test.

**Substrate Type**
- **Porous:** 75–150 square feet
  7–14 square meters
- **Semi-porous:** 150–250 square feet
  14–23 square meters
- **Non-porous:** 250–500 square feet
  23–46 square meters

**Application Instructions**
**Smooth Surfaces**
1. Apply liberally to a towel or piece of cloth. Scrub the surface with saturated cloth until the graffiti is removed.
2. Wipe the surface with a dry cloth to remove excess Graffiti Wipe and graffiti residue. If necessary, working from the bottom to the top, pressure-water rinse the surface with hot or cold water to remove any remaining product residue.

**Rough/Porous Surfaces**
1. Apply with a brush or low-pressure spray.
2. Allow to dwell for 3–5 minutes.
3. Working from the bottom to the top, pressure-water rinse. Hot water is preferable.

Heavy graffiti staining may require more than one application. Call Customer Care toll-free 800-255-4255 or visit www.prosoco.com for more information on other paint, coating and graffiti-removal products.

**Removing Defacer Eraser® Sacrificial Coating SC-1**
1. Apply with a brush or low-pressure spray and allow to dwell for 3–5 minutes.
2. Working from the bottom to the top, pressure-water rinse. Hot water is preferable.
3. Reapply Sacrificial Coating SC-1 to restore graffiti protection. See SC-1 product data sheet for more information.

**NOTE:** Removal results may be unsatisfactory if Graffiti Wipe dries on the surface. If testing indicates long dwell periods are required, reapply to prevent drying.
Repainting
Wood surfaces should be sanded lightly or prepared as required before repainting.

Cleanup
Water cleaning should be sufficient for cleanup. Dried residue may be cleaned with high-flash aromatic naphtha or mineral spirits.

SAFETY INFORMATION
Defacer Eraser® Graffiti Wipe is a concentrated cleaner and may cause irritation. Use appropriate safety equipment and job site controls during application. Read full label and MSDS for precautionary instructions before use.

First Aid
Ingestion: Do not induce vomiting. Get immediate medical assistance.

Eye Contact: Rinse thoroughly for 15 minutes. Get medical assistance if irritation persists.

Skin Contact: Rinse thoroughly. Get medical attention if irritation persists.

Inhalation: Remove to fresh air. Get medical attention as necessary.

24-Hour Emergency Information:
INFOTRAC at 800-535-5053

WARRANTY
The information and recommendations made are based on our own research and the research of others, and are believed to be accurate. However, no guarantee of their accuracy is made because we cannot cover every possible application of our products, nor anticipate every variation encountered in masonry surfaces, job conditions and methods used. The purchasers shall make their own tests to determine the suitability of such products for a particular purpose.

PROSOCO, Inc. warrants this product to be free from defects. Where permitted by law, PROSOCO makes no other warranties with respect to this product, express or implied, including without limitation the implied warranties of merchantability or fitness for particular purpose. The purchaser shall be responsible to make his own tests to determine the suitability of this product for his particular purpose. PROSOCO’s liability shall be limited in all events to supplying sufficient product to re-treat the specific areas to which defective product has been applied. Acceptance and use of this product absolves PROSOCO from any other liability, from whatever source, including liability for incidental, consequential or resultant damages whether due to breach of warranty, negligence or strict liability. This warranty may not be modified or extended by representatives of PROSOCO, its distributors or dealers.

CUSTOMER CARE
Factory personnel are available for product, environment and job-safety assistance with no obligation. Call 800-255-4255 and ask for Customer Care technical support.

Factory-trained representatives are established in principal cities throughout the continental United States. Call Customer Care at 800-255-4255, or visit our web site at www.prosoco.com for the name of the Defacer Eraser® representative in your area.

BEST PRACTICES
Rapid removal is the key to preventing graffiti. Studies show graffiti vandals move on from places where their work isn’t allowed to remain on view.

Protect porous masonry with Sure Klean® Weather Seal Blok-Guard® & Graffiti Control or Defacer Eraser® Sacrificial Coating SC-1. These treatments keep graffiti media from soaking into the masonry. That makes graffiti removal much faster, easier and more effective.

Never use products that are not specifically made and warranted for graffiti removal. The wrong cleaner can lock the graffiti in permanently.

Hot water may improve removal effectiveness.

Always work from the bottom up on masonry and concrete walls with large areas of graffiti. Keep areas already cleaned wet. If working from the top down, spent cleaner and dissolved graffiti media may run down and soak into the dry masonry beneath, making it harder to clean. Rundown onto wet masonry is much less likely to soak in, because the masonry pores are already filled with water. The rundown can be easily wiped off.

Never go it alone. If you have problems or questions, contact your local PROSOCO distributor or field representative. Or call PROSOCO technical Customer Care, toll-free at 800-255-4255.