Graffiti Remover

Defacer Eraser® Graffiti Remover is an easy-to-use graffiti remover that does not contain methanol, methylene chloride or other halogenated solvents prohibited on many projects.

Defacer Eraser® Graffiti Remover is low-odor, removes a variety of graffiti media from most smooth masonry, split-faced concrete block, wood and metal surfaces, including spray paints and magic markers. For best results, masonry surfaces should be protected with the appropriate Sure Klean® Weather Seal anti-graffiti product.

Defacer Eraser® Graffiti Remover is water-rinsable and fully complies with all known VOC (volatile organic compound) regulations.

**ADVANTAGES**

- Removes spray-painted graffiti from a huge variety of masonry and non-masonry surfaces.
- Rinses easily with cold or hot water.
- Excellent chemical assist for cold-water removal of Defacer Eraser® Sacrificial Coating SC-1.
- Will not remove Sure Klean® Weather Seal Blok-Guard® & Graffiti Control protective treatments.
- Complies with all known VOC regulations.
- Contains readily biodegradable materials.

**Limitations**

- Efficiency is reduced in cold weather.
- May damage synthetic or reflective glass.

**REGULATORY COMPLIANCE**

**VOC Compliance**

Defacer Eraser® Graffiti Remover is compliant with all national, state and district AIM VOC regulations.

**TYPICAL TECHNICAL DATA**

<table>
<thead>
<tr>
<th>FORM</th>
<th>Clear, amber liquid citrus odor</th>
</tr>
</thead>
<tbody>
<tr>
<td>SPECIFIC GRAVITY</td>
<td>1.04</td>
</tr>
<tr>
<td>pH</td>
<td>not applicable</td>
</tr>
<tr>
<td>WT/GAL</td>
<td>8.60 lbs</td>
</tr>
<tr>
<td>ACTIVE CONTENT</td>
<td>not applicable</td>
</tr>
<tr>
<td>TOTAL SOLIDS</td>
<td>not applicable</td>
</tr>
<tr>
<td>VOC CONTENT</td>
<td>30% maximum</td>
</tr>
<tr>
<td>FLASH POINT</td>
<td>198° F (92° C) ASTM D3278</td>
</tr>
<tr>
<td>FREEZE POINT</td>
<td>not applicable</td>
</tr>
<tr>
<td>SHELF LIFE</td>
<td>2 years in tightly sealed, unopened container</td>
</tr>
</tbody>
</table>

**SAFETY INFORMATION**

Always read full label and SDS for precautionary instructions before use. Use appropriate safety equipment and job site controls during application and handling.

24-Hour Emergency Information:
INFOTRAC at 800-535-5053
**PREPARATION**

Best practices are to protect all surfaces not set for cleaning from contact with the product, splash and/or wind drift, including people, vehicles, property, painted surfaces, plants and all surfaces not identified for cleaning. Best practices are to protect and/or divert pedestrian and auto traffic. Sure Klean® Strippable Masking is not appropriate for use with this product.

Painted surfaces, some metal finishes and glass may be damaged by the product. Always test for adverse effects before overall use. Protect, if necessary.

**Surface and Air Temperature**

For best results, clean when air and masonry surface temperatures are 50°F (10°C) or above. Do not apply at temperatures below 40°F (4°C). Cleaning when temperatures are below freezing or will be overnight may harm masonry. If freezing conditions existed before application, let the masonry thaw.

**Equipment**

Apply using a brush or low-pressure spray. Solvent-resistant or natural bristle brushes are appropriate.

Rinse with enough water and pressure to flush spent cleaner and dissolved soiling from the masonry surface and surface pores without damage. Inadequate rinsing leaves residues which may stain the cleaned surface.

Masonry-washing equipment generating 400–1000 psi with a water flow rate of 6–8 gallons per minute is the best water/pressure combination for rinsing porous masonry. Use a 15–45° fan spray tip. Heated water (150–180°F; 65–82°C) may improve cleaning efficiency. Use adjustable equipment for reducing water flow-rates and rinsing pressure as needed for sensitive surfaces. Rinsing pressures greater than 1000 psi and fan spray tips smaller than 15° may permanently damage sensitive masonry. Water flow-rates less than 6 gallons per minute may reduce cleaning productivity and contribute to uneven cleaning results.

**Storage and Handling**

Store in a cool, dry place with adequate ventilation. Store away from other chemicals. Keep tightly closed when not dispensing. Do not alter or mix with other chemicals. Always seal container after dispensing. Published shelf life assumes upright storage of factory-sealed containers in a dry place. Maintain temperature of 45–100°F (7–38°C). Do not double stack pallets. Dispose of unused product and container in accordance with local, state and federal regulations.

**APPLICATION**

Read “Preparation” and the Safety Data Sheet before use. ALWAYS TEST a small area of each type of surface, paint coating and graffiti stain to confirm suitability and desired results before beginning overall application. Test with the same equipment, recommended surface preparation and application procedures planned for general application. Let test dry thoroughly before inspection. Make the test panel available for comparison throughout cleaning project.

**Dilution**

Use as packaged. Do not dilute or alter.

**Typical Coverage Rates**

Coverage varies based on surface texture and porosity. Always test.

**Substrate Type**

- Porous....................75–150 sq.ft. (7–14 sq.m.)
- Semi-porous.............150–250 sq.ft. (14–23 sq.m.)
- Non-porous...............250–500 sq.ft. (23–46 sq.m.)

**Application Instructions**

Removal results may be unsatisfactory if Graffiti Remover dries on the surface. If testing indicates long dwell periods are required, reapply to prevent drying or use Enviro Klean® SafStrip or SafStrip 8.

1. Apply with a brush or low-pressure spray.
2. Allow to dwell for 3–5 minutes. Periodic agitation with a stiff bristle brush improves penetration. Some coatings will need multiple applications/increased dwell time.
3. Working from the bottom to the top, pressure water rinse. Hot water is preferable.

Heavy graffiti staining may require more than one application. Call Customer Care toll-free 800-255-4255 or visit www.prosoco.com for more information on other paint, coating and graffiti-removal products.

**Removing Defacer Eraser® Sacrificial Coating SC-1**

1. Apply with a brush or low-pressure spray and allow to dwell for 3–5 minutes.
2. Working from the bottom to the top, pressure water rinse. Hot water is preferable.
3. Reapply Sacrificial Coating SC-1 to restore graffiti protection. See SC-1 product data sheet for more information.

**Cleanup**

Clean tools and equipment with fresh water. Dried residue may be cleaned with high-flash aromatic naphtha, mineral spirits or an equivalent cleaning solvent.
**WARRANTY**

The information and recommendations made are based on our own research and the research of others, and are believed to be accurate. However, no guarantee of their accuracy is made because we cannot cover every possible application of our products, nor anticipate every variation encountered in masonry surfaces, job conditions and methods used. The purchasers shall make their own tests to determine the suitability of such products for a particular purpose.

PROSOCO, Inc. warrants this product to be free from defects. Where permitted by law, PROSOCO makes no other warranties with respect to this product, express or implied, including without limitation the implied warranties of merchantability or fitness for particular purpose. The purchaser shall be responsible to make his own tests to determine the suitability of this product for his particular purpose. PROSOCO’s liability shall be limited in all events to supplying sufficient product to re-treat the specific areas to which defective product has been applied. Acceptance and use of this product absolves PROSOCO from any other liability, from whatever source, including liability for incidental, consequential or resultant damages whether due to breach of warranty, negligence or strict liability. This warranty may not be modified or extended by representatives of PROSOCO, its distributors or dealers.

**BEST PRACTICES**

Rapid removal is the key to preventing graffiti. Studies show graffiti vandals move on from places where their work is not allowed to remain on view.

Defacer Eraser® Graffiti Remover is most effective when used to remove graffiti from surfaces protected with PROSOCO’s Sure Klean® Weather Seal Blok-Guard® & Graffiti Control products or Defacer Eraser® Sacrificial Coating SC-1. These treatments keep graffiti media from soaking into the masonry, making graffiti removal much faster, easier and more effective.

Heavy graffiti staining may require more than one application.

Do not allow Graffiti Remover to dry on the surface. If testing indicates long dwell periods are required, reapply to prevent drying or use Enviro Klean® SafStrip or SafStrip 8.

Never use products not specifically made and warranted for graffiti removal. The wrong cleaner can lock the graffiti in permanently.

Hot water may improve removal effectiveness. Always work from the bottom up on masonry and concrete walls with large areas of graffiti. Keep areas already cleaned wet. If working from the top down, spent cleaner and dissolved graffiti media may run down and soak into the dry masonry beneath, making it harder to clean. Rundown onto wet masonry is much less likely to soak in, because the masonry pores are already filled with water.

Never go it alone. For problems or questions, contact your local PROSOCO distributor or field representative. Or call PROSOCO technical Customer Care toll-free at 800-255-4255.

**CUSTOMER CARE**

Factory personnel are available for product, environment and job-safety assistance with no obligation. Call 800-255-4255 and ask for Customer Care – technical support.

Factory-trained representatives are established in principal cities throughout the continental United States. Call Customer Care at 800-255-4255, or visit our web site at www.prosoco.com, for the name of the PROSOCO representative in your area.